



EASTERN WATER AND SANITATION COMPANY LIMITED

MADZI YA KU M'MAWA

NEWSLETTER

2024 JANUARY-MARCH EDITION

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THE EDITORIAL TEAM



MARY MBEWE- PUBLIC RELATIONS OFFICER



AARON KAPUNULA- HUMAN RESOURCE OFFICER



CAREN C. MBEWE-ASST PUBLIC RELATIONS OFFICER

Hello readers,

As you all know we have been away for some time. First and foremost, allow me to welcome you all back. Our silence was not in vain. We have been busy working on making our Newsletter more informative and interesting for you. Welcome to the first quarter of our newsletter.

This issue is very interesting because Eastern Water and Sanitation Company ushered into office a new Public Relations Officer, Mary Mbeve.

Mary is a seasoned communications professional who has a degree in Journalism and Mass communication, a Diploma in Journalism and Public Relations and a Diploma in teaching methodology. Mary is also an author and is passionate about writing.

In this issue look out for our female profile Catherine Banda as she narrates her journey with the utility company, considering the fact that the world commemorated Women's day on the 8th of March 2024, the story of Catherine is timely as it highlights the importance

of women taking up certain roles, as the saying goes "what a man can do, a woman can do it better". We also look at members of the community who visited the dam in order to appreciate the challenges that the utility had faced especially at the beginning of the quarter with the high turbidity levels.

Eastern Water and Sanitation Company took part in women's day celebrations and we have a picture focus on how the celebrations went.

Well, what can we say, this issue is a packed with interesting articles to, as it also brings out the visit by our colleagues from Germany who were on a five days exchange visit and they took part in the tree planting exercise that was done in house.

Remember, whenever you are faced with water challenges, don't hesitate to come through our offices and lodge in a complaint.

Happy reading!!!!

MARY MBEWE

MANAGING DIRECTORS FOREWORD



ENG. AARON MULINDA
MANAGING DIRECTOR

Dear reader,
Welcome to the first edition of the Madzi Ya Ku' Mawa newsletter for the year 2024. This quarter has been a very busy one as the utility company had a number of activities. The first quarter came with a number of challenges such as water quality challenges that we experienced due to the Kamoto

Dam failure that was washed away into Dam 1 and 2, which made it very difficult to supply quality water for a few weeks. However despite the challenges, faced the company remained focused on its mandate for service delivery primarily managed stable hours of supply averaging 20 hours with 4 districts on 24 hours supply. Eastern Water and Sanitation Company ushered in a number of new members of staff, among them, the Company secretary, Infrastructure Planning and Development Manager, Public Relations Officer and Assistant Public Relations Officer., help me to welcome our new office bearers as they have taken up new roles and add value to the growth of Eastern Water and Sanitation Company Limited.

First quarter had a lot of activities as earlier mentioned, the utility company had visitors from Germany who came on an exchange learning visit under the water operations Partnership (WOP) supported by Germany Technical corporation (GIZ), and these partners were in the district for five days.

It is from this background that I can proudly say EWSC took part in the 2024 International Day of Forestry and the World Water Day celebrations that were a day apart.

I encourage you to enjoy reading some of the activities that the utility company undertook in the first quarter of the year.
Happy reading.

ALTERNATIVE POWER SOURCES BECOMING REALITY

It is exciting to reveal to you that our Nyimba urban water supply system is powered by hybrid power system.

This means that we can either use solar energy or hydro power. Eastern Water and Sanitation Company Limited Managing Director Eng. Aaron Mulinda says the Kacholola Project is a starting point as the company seeks to diversify its energy sources.

Eng. Mulinda says he is aware of the concerns from stakeholders who have been calling on the company to find alternative sources of energy to power water operations.

He says the Kacholola project is a clear indication that the company was listening to stakeholder concerns in order to improve its operations.

He adds that exploring alternative sources of energy such as solar energy would enhance service delivery as it would help to sustain services during hydro power outages.

Kacholola Ward Councillor Mr. Twendepi Lungu commended EWSC for being able to implement the project

He said people of Kacholola were very happy with the development in their area and where looking forward to enjoy the benefits.



NYIMBA TREATMENT PLANT SOLAR PANELS



NYIMBA TREATMENT PLANT SOLAR PANELS

2023/24 TREE PLANTING SEASON LAUNCHED



GERMANY DELEGATE PLANTING A TREE



TECHNICAL MANAGER AND PLANT SUPERVISOR PREPARING TO PLANT A TREE



ENG. YOTAM MBEWI PLANTING A TREE

Eastern Water and Sanitation Company Limited has an objective of planting 25 000 trees for the 5 years strategic plan period, from 2021 to 2025.

This is in line with the strategic objective number 6 of environmental responsiveness in order to combat climate change, protect water source areas and sustainable water supply. It's against this background that EWSC management in partnership with delegates from Germany, who were on their learning exchange visit, took part in the tree planting exercise.

Eastern water and sanitation company managing director Engineer Aaron Mulinda said that EWSC has a five year plan to aforestate Lutembwe dam 1 and the treatment area by planting 5000 trees every year and the plan is to plant 25 000 trees in five years.

Engineer Mulinda said that so much consideration is given to the environment where water is being abstracted so that the vegetation around can be reserved. This is the fourth year of our program, it runs from 2021 to 2025 and with this drought we said we still had to go ahead and plant some trees." He said.

During the same event, Stefan Hörter one of the delegates from Germany found it interesting to learn that Eastern water plants trees because trees are very important to the environment.

Mr. Hörter expressed gratitude for being part of the tree planting exercise.

And the Engineering Institute of Zambia representative Eng. Yotam Mbeve said that the Utility Company was trying to be resilient when it comes to issues of climate

change and the planting of the trees prevents soil erosion.

Engineer Mbeve said that planting of the trees was cardinal when it comes to climate change and that planting of trees prevents silting of the dam which can make the dam reduce its holding capacity.



THE HR MANAGER PLANTING A TREE

EWSC, A POTENTIAL BENEFICIARY OF NEXUS ENERGY FOR WATER IN ZAMBIA (NEWZA)



NEWZA AND EWSC REPRESENTATIVES AFTER PAYING A COURTESY CALL ON KASENENGWA COUNCIL



NEWZA DELEGATES IN THE EWSC BOARDROOM DURING A MEETING

Eastern Water and Sanitation Company Limited (EWSC) has been identified as one of the five utilities in Zambia to receive support under the Nexus Energy for Water in Zambia (NEWZA) project. The project that is funded by the European Union (EU) and other partners such as GIZ, UNICEF, and the German Development Bank KfW, is set to bring about substantial improvements and financial capabilities.

The primary goal of the NEWZA project is to enhance the operational efficiency of the commercial utility in the province, through a comprehensive scope of work that has been outlined including the installation of standalone water reticulated systems in newly established districts where Eastern Water currently has no presence.

He added that the project will entail the extension of the water network in areas that have an existing system. And that the project will also involve replacing of pumps in 16 selected sites, particularly at water treatment plants.

"To make these facilities more sustainable and less dependent on conventional power sources, NEWZA will also oversee the installation of solar power plants at all sixteen sites, reducing their reliance on hydroelectric power sources," Mr. Mulinda disclosed. He added that NEWZA project aims to reduce Non-Revenue Water (NRW) through the creation of district metered areas (DMAs), a strategic

approach to better manage water distribution and minimize losses. Meanwhile EWSC, Technical Manager Eng. December Banda said that the project is currently at the preliminary design stage, with EWSC taking the lead in developing these designs.

"Once completed, these designs will be submitted to the project's funders for approval. The benefits of having piped water are extensive and touch on several critical aspects of development. Clean, safe, and adequate water supply is a fundamental necessity for communities," he said.

Commenting on the importance of piped water systems EWSC Managing Director said, the system provides many advantages, the most important being improved livelihood.

He added that piped water ensures access to clean and safe drinking water, reducing the prevalence of waterborne diseases and enhancing overall public health among other benefits such as economic growth.

WATER CONSERVATION BEGINS WITH YOU



**‘SAMALILANI
MADZI
NDIYE UMOYO’**

**‘IF YOU DON’T
TAKE CARE OF
YOUR WATER
WHO WILL’**



PHOTO FOCUS



THE MD and HR MANAGER WITH THE RECENT RETIREES



THE HR OFFICER MR.KAPUNULA DURING A COMMUNITY ENGAGEMENT UNDER NEWZA



THE BOARD OF DIRECTORS WITH EWSC LUNDAZI TEAM DURING THE BOARDS FAMILIARIATION TOUR



GERMANY DELEGATES HAVING A LIGHT MOMENT WITH KIDS



EWSC MGT POSING FOR A PHOTO AFTER THE RECENTLY HELD MGT MEETING



THE PROCUREMENT OFFICER DURING AN EGP TRAINING SESSION AT A MGT MEETING



MUNGA PRIMARY PUPILS AT THE 2024 WORLD WATER DAY CELEBRATION



THE BOARD OF DIRECTORS WITH EWSC MAMBWE TEAM DURING THE BOARDS FAMILIARIZATION TOUR



EWSC DURING THE 2024 WOMENS DAY CELEBRATIONS



CHIPATA WATCH GROUP MEMBER (MIDDLE) INTERACTING WITH EWSC SATFF DURING A VISITATION AT DAM1



THE EWSC MD PLANTING A TREE DURING THE TREE PLANTING SEASON LAUNCH



THE BOARD OF DIRECTORS WITH EWSC CHADIZA TEAM DURING THE BOARDS FAMILIARIZATION TOUR



EWSC'S 12TH ANNUAL GENERAL MEETING

EWSC NEW UNION LEADERSHIP INDUCTED

December 8, 2023 saw the ushering in of the new union branch executive after the expiration of the mandate of the previous executive. Unionised employees expressed their confidence in nine (9) office bearers who were ushered into office through a democratically conducted election presided over by Ministry of Labour Senior Labour Officer Mr. Michael J. Jilanda. The new office bearers are:-

- 1.Mr.Gerald Zulu: Chairperson
- 2.Mr.John Jere:Vice Chairperson
- 3.Mr.Andrew Mullenje Banda: Secreatry
- 4.Mr.Samuel Zulu:Vice Secretary
- 5.Mr. Ian Mbulo: Trustee
- 6.Mr. Mabvuto Banda: Trustee
- 7.Mr. Prince Banda: Trustee
- 8.Ms. Cleopatra M. Ngoma: WAC Chairperson
- 9.Ms. Mirriam Zulu: WAC Secreatry.

As a normal procedure, the new office bearers had to undergo a two (2) day's induction program organized by the Zambia Water and Sanitation Engineering and Allied Workers' Union National Office in collaboration with Eastern Water and Sanitation Company Limited.The occasion was graced by the Managing Director who officially opened it at Uncle Chipeta's Lodge on 20th March, 2023.In his remarks, the Managing Director, Eng Aaron Mulinda called upon the labour



EWSC NEWLY ELECTED UNION EXCUTIVE POSE FOR A PICTURE AT THEIR INDUCTION MEETING

movement to enhance service delivery and emphasised the fact that union leaders were key partners in ensuring organization sustainability and attainment of its goals. He reiterated management's commitment to resolving and deliberating upon various matters affecting staff through open dialogue. He encouraged all new office bearers to discuss matters with an open mind during the induction program. He congratulated the new office bearers and wished the members a fruitful induction program. The pivotal role of the induction program of union leadership could not be over emphasised as far as shaping the effectiveness and success of labour unions in an organization was concerned highlighting some of the key fundamentals of labour unions in an organization.The General Secretary, Mr. Moses Mwale expressed his gratitude to management for exhibiting the spirit of co-existence with the union by allowing the program to take off.He emphasised the need to have well informed union leaders and this provided the rationale for the entire induction program.

Mr. Mwale equally pointed out the need for open dialogue between management and the labour movement to ensure sustainability of service provision and attainment of organizational goals.He pointed out that dialogue was a first step to resolving industrial conflict. The General Secretary admonished the members to move away from the idea of viewing management and union as two opposing sides but as partners. He informed the participants that the National Executive Committee's (NEC) aim was to create a system where there will be no vacuum in union leadership through a well planned intervention of succession planning enhanced through training of members. The induction of union leaders aimed at ensuring that the branch had a strong union leadership structure that would ably voice out members' concerns and interests by providing a framework for advocacy, negotiations, collective bargaining and conflict resolution. Apart from these fundamentals, the induction equally emphasised the need for efficient decision making within the union by establishing clear roles and responsibilities aligned with the union's objectives. A need for effective communication through appropriate channels between the union and other stakeholders was not missed out

The new leaders were urged to foster collaboration and ensure transparency within the union. Additionally, the new leaders were taken through some of the following areas of interest:

- *The Legal Framework for Collective Labour Relations in Zambia and International Labour Organisation Conversations*
- *Conflict Resolution strategies*
- *Collective bargaining process; Recognition Agreement and Collective Agreement*

- *Sexual Harassment at Workplaces*
- *Role of Trade Unions and The Employment Code*

And The event could not be a success without the involvement of the Principal Labour Officer, Mr. Francis Shabani who shared his expectations and insights with the new leaders on the roles of the union and the Employment Code. In his presentation, Mr. Shabani implored the union not to only focus on issues of salary

increments but on more progressive matters that would benefit both the union and the organization in the long run. All in all, the induction program was dabbled a success and marked the practical beginning of the mandate for the new union office bearers at EWSC.



NEWLY ELECTED UNION EXECUTIVE

EASTERN WATER AND SANITATION COMPANY CLOSES OUT THE UTILITY OF THE FUTURE.

Eastern water and Sanitation Company took part in the Utility Of the Future which was organized by the World bank.

The initial mission with Eastern water and Sanitation Company was the development of a 100 days action plan to guide the utility through a transformational process towards efficiency and operational sustainability and EWSC completed this phase. The 100 days action plans enabled the utility to

consider its opportunities plans that the company needs to be work on and that an inventory was taken for all policies.r improvement and priotize high-impact and low cost effort actions that were executed from May 6 to August 16, 2023. After a successful action plan the utility company took part in the close out meeting and Mr. December Banda who was standing in for the Managing Director said that EWSC identified 66 action

Engineer Banda added that EWSC conducted training on green house and that some of the lessons learnt were resource allocation, time management, stakeholder engagement and documentation and approval. And a representative from World Bank thanked the utility for supporting the event and encouraged EWSC to apply the information they had acquired from Utility of the Future



THE TECHNICAL MANAGER SPEAKING TO RESIDENTS OF SIDO

The Eastern Water and Sanitation Company Technical Manager has advised residents of Sido in Chipata district to come through the offices of the utility company whenever they are faced with water challenges. Speaking

during a community engagement meeting with residents of Sido, the Technical Manager Mr. December Banda clarified that residents should feel free to come to the offices of Eastern water and lodge in their complaints because the utility company is interested in their well fare. Mr. Banda said that some problems can easily be resolved once clients engage the utility company rather than always complaining without engaging the company. And the Chairperson for Sido area

Mrs. Mushota expressed gratitude with the visitation by the utility company. She said that she is thankful that after expressing their concerns, the company has decided to have an audience with the residents of Sido. The area chairperson advised women to store enough water so that even when they do not receive water on a particular day, they are able to have enough water during the dry spell. Mrs. Mushota advised the utility company to visit other communities that might have similar water challenges.

EWSC JOINS THE REST OF THE WORLD IN CELEBRATING INTERNATIONAL DAY OF FORESTS AND WORLD WATER DAY



THE GUEST OF HONOUR APPRECIATING THE NURSARIES AT MASUPE FOREST PLANT



POETRY BY MUNGA PRIMARY SCHOOL DURING WWD CELEBRATIONS

On 21st March 2024 the world celebrated International day of forests (IDF) which was celebrated under the theme: Forests and Innovation: New solution for better world.

In Chipata the commemoration took place at Masupe forest camp and Eastern Water and Sanitation Company Managing Director Engineer Aaron Mulinda described the theme as timely. He explained that the utility company has worked closely with the Forestry department in the province with regards to matters patterning to climate change. Engineer Mulinda said that the 2024 theme is very timely because it highlights the role of technology and innovations in preserving forest ecosystem. He also urged everyone to take matters concerning our environment seriously by at least planting a tree in their backyards.

Meanwhile 22nd March 2024 was World Water Day and Eastern Water and Sanitation Company took part in commemorating the event under the theme: Water for Peace.

EWSC Managing Director Engineer Aaron Mulinda said that without water there can be no peace and he explained that world water day is dedicated to raise awareness about the importance of water and its conservation.

He emphasized the importance of access to safe drinking water, which is critical in human development.

Eastern Water and Sanitation Company Limited Senior Management Team visited Lutembwe Dam 1 recently in order to appreciate the water quality in the Dam.

This follows the lack of water supply that characterized the city at the onset of the rain season.

Speaking during the tour of Dam1, the Technical Manager Mr. December Banda explained that the utility company was having challenges providing water due to the high turbidity levels the company was experiencing at dam.

He further explain that the term turbidity meant that, the water in the Dam appeared less clear and becomes denser than the usual, this state of water is usually caused when foreign particles mix with water.

"This year's turbidity levels were quite high due to the collapse of the Kamoto dam located in close proximity to dam 1"Mr Banda said that the need for chemical to treat and clear the water supplied to our customers during this period increases and automatically increasing the cost of water treatment. "What usually happens is that during the rainy season turbid levels go high at the dam and as we get to the month of April the water

"would have started clearing on its own.This year's case will be different because of the collapse of Kamoto Dam."Speaking during the visit to the Dam Mr Banda said that the company is doing a number of things to ensure that the turbidity levels at Dam 1 are reduced.

Mr. Banda further explained to the team that the Managing Directors' office, had already drafted a letter to the Permanent Secretary with proposals of support to procure chemicals like aluminum chloride, and aluminum sulphate.He added that there is also a proposal to put up emergency boreholes that will be dotted around compounds which are mostly affected by lack of water supply.

The Managing Director stated that drilling of emergency boreholes was an option that can supplement dam 1 supplied areas. "We are proposing about four, so we can have four boreholes drilled at the dam that can be injected either in the rising main or in the treatment unit that can be chlorinated and high lifted to supply to areas that are badly hit" Explained Eng Aaron Mulinda. During the same tour of Lutembwe Dam 1, Eastern Water and Sanitation Company District Manager Collins Kayeye said that the water at Dam 1



EWSC'S LUTEMBWE DAM 1 WITH HIGHLY TURBID WATER

was enough to supply the entire Chipata city even without rainsfor the next three years, but the color of the water is posing to be a challenge at the moment. After EWSC Senior management Team visited Dam 1, the utility company saw it fit to engage the community so that they could appreciate the challenges the utility company was facing.

Some selected community members of Chipata District have sympathized with the challenges that the utility

company was going through after they made a visit at Lutembwe Dam 1, which has a high level of turbidity.Mr. James Nkhowane, a senior citizen of Chipata district said that there has been a number of cries from the general populace on the quality of water they have been receiving in the past few weeks without realizing that people at the utility company are working under harsh conditions.

Meanwhile, Eastern Water and Sanitation Company Board of Directors also visited the Lutembwe Dam 1 to appreciate what was happening there.



CATHERINE BANDA-EWSC PLANT SUPERVISOR

Utility companies in Zambia are usually male dominated, but in our news letter this quarter, we feature an amazing young lady who has been with the utility company for some time and she gives us details of her life and her journey. Catherine Zulu Banda was born in Lusaka, and she is the sixth born in the family of nine. Catherine did her primary school at Chingwere Primary School

and her secondary school at Munali Secondary School after her secondary school, she did her craft certificate in Electrical at Lusaka Business and Technical College and after completing her craft certificate she joined eastern water and sewerage company as an electrician. And after working for more than a year, she was transferred to Lutembwe Dam1 as an operator. Catherine said that she worked as an operator for close to 12 years at Dam 1 and whilst working there she enrolled herself at NRDC where she did a program in water engineering under distance learning and graduated in 2022 and went away with a Diploma in water engineering.

From the time Catherine stated working for the utility company in May 2011, She recalls having had a wonderful journey at the utility company adding that she has received a lot of support from the people she works with. Catherine encouraged young ladies out there who aspire to do an engineer course to stay focused and be able to know what they want, and be willing to achieve those goals.

“For every lady we should always feel uncomfortable to be comfortable. If you feel so comfortable where you are, just know that that’s not your place, you should always feel uncomfortable to be comfortable.” Said Catherine.

CHANGE: A NECESSARY EVIL

BY AARON KAPUNULA



AARON KAPUNULA

One great Greek Philosopher, Heraclitus in his ‘doctrine of flux’ argues that everything is constantly changing. In a way, one would subscribe to this philosophy in view of the current trends in the world; be it in the business world,

political sphere, cultural domain or indeed at an individual level, things are constantly changing. With this perspective, you would agree with me that change processes or change interventions at every level of human endeavour are a necessary evil that we all need to embrace and live with or else we will slowly be kicked into obsolescence and fail to catch up with the fast wind of change. Change can be challenging due to various psychological factors. Many people or employees have been reluctant to embrace the

crusade of change in their work lives or individual cultural dispositions because of the fear of the unknown. It takes some level of boldness and courage to make a decision to leap into the unknown in order to break out of the unproductive comfort zone. Indeed a lot would subscribe to the adage, “the devil you know is better than an angel you don’t know”. In as much as this may be true in certain situations, dynamism and rapid growth and transformation of the

business environment will always demand a constant and rational change intervention and transformation, whether at an individual employee or organizational level.

As humans, we seek comfort, routine and security. However, disruptions both positive and negative can lead to physical and psychological changes. We can never dispel the fact that change challenges our existing mental models and pushes us to adapt. Indeed it can evoke stress, excitement or anxiety depending on the context. This explains why change in many instances in organizations has been met with resistance. However, we need to remember that change is an opportunity for growth and adaptation which needs to be embraced with resilience and openness each time it is proposed or implemented. Similarly, the reality of the loss and grief that dawns on someone who embraces change or takes that great leap into the new phenomena, causing an emotional regret of leaving behind familiar situations has equally been a force against any impending or planned change for some individuals. But we need to remember that every proposed change or planned change that comes, has a positive rationale driving it; no one would plan to change from bad to worse, but we always plan to change from bad to

good or good to better or best. There is always a positive motive attached to any change, be it on an individual or organizational level. As an individual, I always strive to be a better person tomorrow or better team player, better employee than who I am today. Each one of us at the end of the day has an inner moral voice or conscience that says, "I can be better than this". By our nature, we strive for excellence or excelling in what we do. This becomes our intrinsic drive to push for change that will transform our current status into a status of self fulfilment and satisfaction at an individual level which alone ought to be replicated at an organizational level. Change indeed begins with me through basic positive disposition or appreciation for the need for change and honestly facing my own flaws as an employee or any other person. Suffice to mention is the fact that many people have opted to remain enclosed in their comfort zone cocoons because of the apparent emotional feeling of losing apparent comfort through the process of needed change and the fear of discovering and facing their own weaknesses.

Today the most common approach associated to the rapidly changing business environment is to embrace a proactive strategy that anticipates change and make

necessary adjustments that will ensure competitiveness and relevance not only at an individual level but also on an organizational level. A reactive approach to managing change has in many times not been the best way to ensure sustainability because it causes unnecessary stress on both individual and organizational resources. As an individual employee for example, there are a number of proactive interventions aimed at enhancing positive change in one's life in order for me to remain relevant and competitive to and in my organization, e.g., individual capacity building initiatives, acquisition of additional skills at an individual level, willingness to learn from others etc. Remember that the ultimate end of change should be a better outlook or situation. Embracing a positive attitude towards change as an individual therefore, will ultimately impact on the organization overall outlook. Emanating from our understanding of the necessity for change therefore, should be our appreciation of the fact that there can be forces enhancing and opposing change as argued by Kurt Lewin in his 'Force Field Theory' on Change. These forces or hurdles and stepping stones can exist on both individual or organizational levels. On individual level, one's

negative attitude or lack of appreciation of the need for change can be a force against meaningful change in their lives, fear of venturing into the unknown can equally be a force against positive change, cultural beliefs or work culture that exhibits negative and laissez-faire attitude towards work and company assets (sivanga ni va company mentality) etc. At an organizational level, stumbling blocks can be a number of things ranging from organizational culture, poor policies, structures, management or corporate philosophy, people / workers/ peer group influence etc. On

the other hand, the enhancing elements can range from availability of resources, open access to information, co-existence, industrial harmony, self motivation, good policies, political will etc. At the end of the day, it all comes to each one of us or an organization to do an honest assessment of ourselves and identify the areas needing change and what individual or organizational commitment is required to successfully implement that change in order to transform our current negative status to that which we aspire for. Do we want to see a better

Eastern Water tomorrow? What change do I need to effect on my individual level as an employee? What role do I need to play as an individual employee to facilitate this intended change for the organization? one What role do we need to collectively play as employees of Eastern Water for our intended transformation? Is there anything I need or we need to do differently? We are all agents of the positive change we plan to see. Remember, change begins with me. May we be the change we ought to be before we call for change in others!

BY AARON KAPUNULA



EWSC MOBILE PAYMENT PLATFORMS

BILL MASTER



**DIAL
*4466#
TO CHECK
AND PAY
FOR
YOUR
WATER
BILL**



**EVERY
DROP
COUNTS**

TENGA!

SHOPRITE

PLANT 25,000 TREES CAMPAIGN

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